

Guide – Questionnaire

General Overview

As part of HMUK's recent correspondence, we require you to complete a questionnaire that covers all aspects of the electric vehicle charging facilities on site.

Accessing the Questionnaire

Due to the need for pictures and geo-location markers, please complete this questionnaire on your mobile device.

In the email sent by **Hyundai@drivingnetzero.co.uk**, in section 2, you will find a link to Jotform. Please click that link.

Filling out the Questionnaire

You will be asked to allow access to your location and camera. Please press "Allow" for both.

Site Information

- Enter your site address information, ensuring it matches the address in the email.
- Select the site function relevant only to Hyundai.
- The "Number of chargers" refers to the number of charging posts. Information on socket numbers will be requested further down.
- A dedicated charger on a multibrand site will either be locked via software to Hyundai only or clearly signposted.

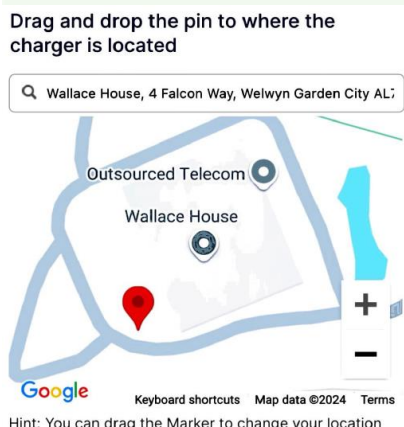
Charger Information

- Click on the first charger to open the questions.

Charger 1



- The address should populate a Google image close to where you are standing. If this needs adjustment, either use the search bar to input the exact address or move the red pin to the precise location of the charger on-site. Please be as accurate as possible (see example below).



- Select all brands on-site that have access to this charger.
- Select the location description that best describes where the charger is located. If none are suitable, use the "Other" box.

- To take a photo of the charger, press the "Take Photo" button, which should launch your phone's camera. If prompted, press "Allow" to grant access. Use the "Take Photo" button to capture an image showing the full length of the charger from the front.



Example of full length

- The kW output of the charger is often found near the serial number.
- AC or DC information is usually also located near the serial number.
- The "Number of sockets" refers to how many charging cables can or are connected to the charger.

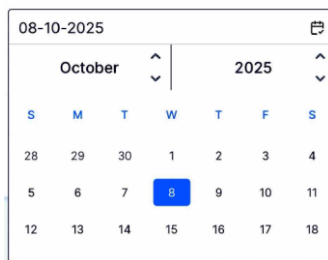
Example: The photo above shows a charger with two sockets.

Complete this process for all chargers.

Additional Information

- If you are adding more chargers, please provide as much information as possible about their size, location, and the associated vehicle brands.
- If you are installing energy-reducing equipment, please provide as much detail as possible regarding the size, location, and impact, along with the estimated completion date, which can be selected using the calendar button.

Estimated date of completion



08-10-2025						
October			2025			
S	M	T	W	T	F	S
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18

Submitting the Questionnaire

Once all questions are completed, press the "Submit" button. A thank-you message will confirm your submission.

Questions

If you have any questions or need assistance, please contact hyundai@drivingnetzero.co.uk.